



USING DATA: DESIGNING PROGRAMS AND CONNECTING SERVICES IN SAN DIEGO

WORDS TO DEEDS

November 4, 2016



LIVE WELL SAN DIEGO

Building
Better
Health

Living
Safely

Thriving

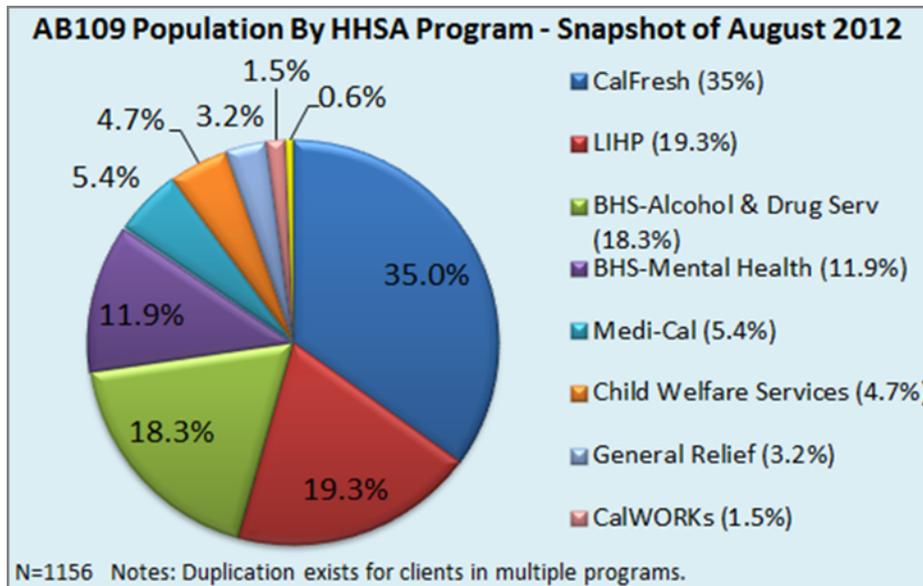
SHIFTING FROM “PROGRAM-CENTERED” TO “PERSON-CENTERED”



AB109: INITIAL PILOT POPULATION FOR CONNECTWELL SD



- *What services are needed?*
- *How should we prepare?*



Manual data match among 17 County systems provided a point-in-time portrait of this population.

ConnectWellSD will provide the technology and process re-engineering to support:

- ❑ County staff team work.
- ❑ Client access to information.
- ❑ Analytics for monitoring, forecasting and resource allocation.



- Implemented in January, 2013
- Eligibility determination for Medi-Cal
- Probation and Behavioral Health Screening Team co-located:
 - Initial identification of treatment needs
 - Screen and link offenders to appropriate treatment programs
- On-site detoxification and long-term residential treatment as necessary
- Linkage to community services



Working Together:

- Probation Officers
- Behavioral Health (Mental Health and Alcohol and Drug Specialists)
- Nurse Case Manager



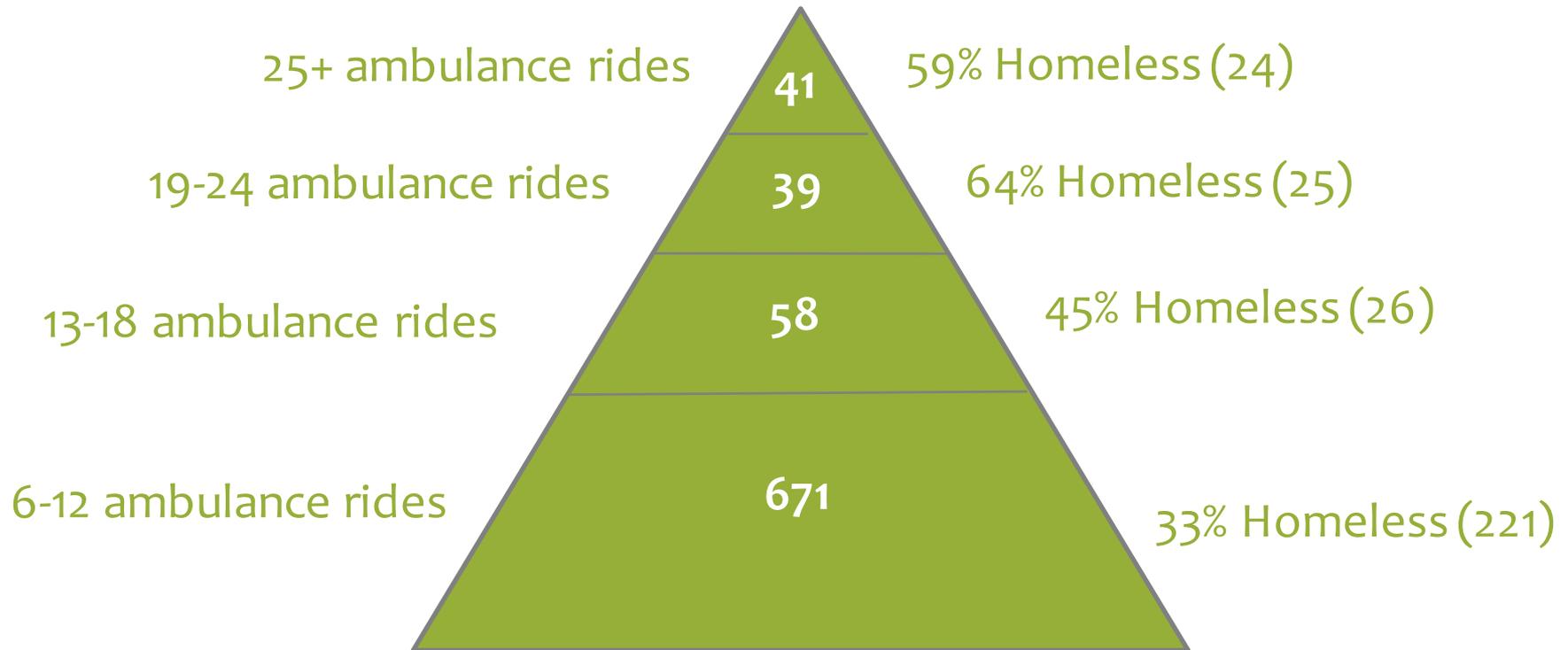


PROJECT 25

HIGH USERS OF 911



809 “Frequent Flyers” of City of SD 911 System (296 are homeless)

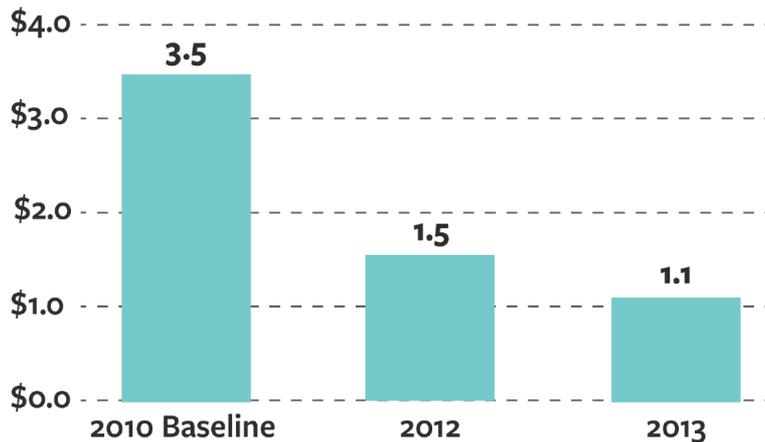




Total Expenses

MILLIONS OF DOLLARS

EXHIBIT 5



Fermanian Business and Economic Institute
Point Loma Nazarene University

3 year pilot funded by United Way and City and County of San Diego

Father Joe's Villages operated the program
Participants identified through data matching

In 2010, 28 people cost the community \$3.5 million (Avg. \$125,000 per person per year)

Significant decreases in public costs

Only exits due to death

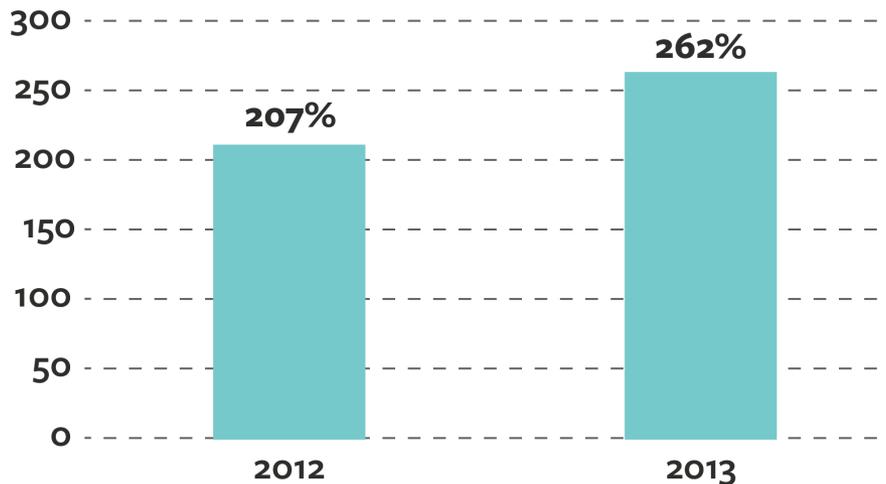
PROJECT 25 TOTAL COST SAVINGS



Net Return from Project 25

PERCENT

EXHIBIT 15



Fermanian Business and Economic Institute
Point Loma Nazarene University

When factoring in the cost to provide the housing and services:

Total cost savings year 1 = \$1.6 million

Total cost savings year 2 = \$2.1 million

Total cost savings 2 years = \$3.7 million

Expanded the program to 20 more individuals with funding from 4 Medi-Cal Managed Care Organizations, SAMHSA, and SDHC



PROJECT ONE FOR ALL



COUNTY OF SAN DIEGO'S COMMITMENT:

*ALL INDIVIDUALS WHO ARE SERIOUSLY MENTALLY ILL
AND EXPERIENCING HOMELESSNESS WILL RECEIVE
SERVICES PAIRED WITH HOUSING*



COMPONENTS

*Outreach and
Engagement*

Treatment

Housing

*Performance
Measurements*



QUESTIONS????