



Metrics That Matter

Establishing Metrics to Measure Success: Diversion, Data, and Accountability

Convening Program

September 5 - 6, 2024

Sacramento | Virtual



Three Bears Consulting

W2D 2024 – WHAT TO EXPECT

Convening Goals and Approach

The goal of this convening is to bring together thought leaders from across a variety of sectors to establish metrics that measure success in preventing people with behavioral health (i.e., mental health and/or substance use disorders) issues from becoming involved with the criminal justice system.

Each Session will establish at least (1) metric (maybe more), that needs to be emphasized or created relative to its topic to assist decision-makers in measuring success.

The expected discussion will be lively. Questions to consider might include:

- What data/measurements from your program(s) have been most impactful?
- What are key takeaways/decisions made as a result of that information?
- What would you/your organization like to change, or want to have done or do differently?
- What does the future look like?
- What does SUCCESS look like?

Also proposed are continued workgroups/communities of practice comprised of interested attendees and others who may wish to join post-meeting. These groups will meet during the next 12 months, maybe quarterly (or as the group decides), to continue exploring the validity/usefulness of the convening's metrics and report back to W2D 2025 on their discoveries.

Such metrics will be useful to policymakers, service providers, and members of the public in understanding the benefits of and progress toward reducing criminal justice involvement for people with behavioral health needs, promoting the goal of prevention and early intervention.

Words to Deeds (W2D) will produce a report summarizing discussions and potential recommendations to enhance the future delivery of forensic behavioral health care and related services.

THURSDAY, SEPTEMBER 5, 2024

Welcome

Our convening begins with a summary of past and present relevant data reporting efforts to lay a foundation for the subsequent Words to Deeds Convening Sessions. Each session will include a discussion of key priority metrics to track and evaluate at the state level the performance of the public systems that serve individuals with behavioral health needs who are or are at risk of becoming involved in the criminal justice system. The convening's goal is to ensure that we come away with a sense of a core set of metrics regarding how mental health clients are touching the criminal justice system.

DAY 1: Setting the Stage – Metrics That Matter

9:00 a.m. **Registration and Video Conference Open for Login**

9:30 a.m. **Welcome and Introduction**

- **Kit Wall** – Project Director, Words to Deeds
- **Toby Ewing** – Executive Director, Mental Health Services Oversight and Accountability Commission
- **Brenda Grealish** – Executive Officer, Council on Criminal Justice and Behavioral Health

9:45 a.m. ***Hiding in Plain Sight: Personal Conversations from the Front Lines***

- **Erik Ewers** – Director/Co-Producer, Ewers Brothers Productions
- **Toby Ewing** – Executive Director, Mental Health Services Oversight and Accountability Commission

10:30 a.m. ***Transformational Changes in California Behavioral Health: Transparency and Accountability***

- **Stephanie Welch** – Deputy Secretary of Behavioral Health, California Health and Human Services Agency

11:00 a.m. **Session 1: *Overview: What Do We Know? What Does Success Look Like?***

- **Moderator: Brenda Grealish** – Executive Officer, Council on Criminal Justice and Behavioral Health
- **Latonya Harris** – Research Scientist III, Mental Health Services Oversight and Accountability Commission
- **Kamilah Holloway** – Research Scientist III, Council on Criminal Justice and Behavioral Health
- **Katie McAlindon** – Senior Community Researcher, The Possibility Lab at UC Berkeley
- **Randy Clopton** – Research Associate, The Possibility Lab at UC Berkeley

THURSDAY, SEPTEMBER 5, 2024 *(continued)*

12:00 p.m. LUNCH BREAK

12:45 p.m. *Paradigm Awards*

- **Emcee: Bill Brown** – Sheriff-Coroner, Santa Barbara County; Past President, California State Sheriffs’ Association; Commissioner, California Mental Health Services Oversight and Accountability Commission

- **Community Champion: Rayshell Chambers** – Executive Director, Painted Brain; Commissioner, Mental Health Services Oversight and Accountability Commission
***Presented by: Kiran Sahota** – Project Director, Multi-County Psychiatric Advance Directives Innovation Project; CEO, Concepts Forward Consulting*

- **County Champion: Luke Bergmann** – Director of Behavioral Health Services, County of San Diego, Health and Human Services Agency
***Presented by: Lahela Mattox** – Chief Operations Officer, San Diego Regional Task Force on the Homeless*

- **Law Enforcement Champion: Cherylynn Lee** – Police Psychologist/Behavioral Science Unit Manager, Santa Barbara Sheriff’s Office
***Presented by: Brenda Grealish** – Executive Officer, Council on Criminal Justice and Behavioral Health*

- **State Champion: Toby Ewing** – Executive Director, Mental Health Services Oversight and Accountability Commission
***Presented by: Bill Brown** – Sheriff-Coroner, Santa Barbara County; Past President, California State Sheriffs’ Association; Commissioner, California Mental Health Services Oversight and Accountability Commission*

THURSDAY, SEPTEMBER 5, 2024 *(continued)*

1:30 p.m.

Session 2: *Someone to Call*

- **Moderator and Presenter: Budge Currier** – Assistant Director, Public Safety Communications, CalOES, Governor’s Office of Emergency Services
- **Jessica Sodhi** – Director, 988 Systems, CalOES, Governor’s Office of Emergency Services
- **Anh Thu Bui** – Project Director, 988-Crisis Care Continuum, Public Health Medical Administrator, California Health and Human Services Agency
- **Corinne Kamerman** – Crisis Care Section, Chief, Community and Crisis Care Programs Branch, Medi-Cal Behavioral Health Policy Division, California Department of Health Care Services
- **Kiran Sahota** – Project Director, Multi-County Psychiatric Advance Directives Innovation Project; CEO, Concepts Forward Consulting

3:00 p.m.

Break – 15 minutes

3:15 p.m.

Session 3: *Someone to Respond*

- **Moderator: Tara Gamboa-Eastman** – Director of Government Affairs, The Steinberg Institute
- **Elizabeth Basnett** – Director, California Emergency Medical Services Authority
- **Melissa Martin-Mollard** – Chief of Research and Evaluation, Mental Health Services Oversight and Accountability Commission
- **Todd Henry** – Deputy Chief of Police, Davis, CA; Member, Placer County Mental Health, Alcohol and Drug Advisory Board

4:45 p.m.

Closing Remarks – *Final Thoughts for the Day: Deeds Tomorrow and Housekeeping*

- **Brenda Grealish** – Executive Officer, Council on Criminal Justice and Behavioral Health
- **Kit Wall** – Project Director, Words to Deeds

5:00 p.m.

Adjourn

FRIDAY, SEPTEMBER 6, 2024

DAY 2: More Metrics that Matter – Getting to the Deeds

- 9:00 a.m.** **Registration and Video Conference Open for Login**
- 9:30 a.m.** **Welcome Update and Recap**
- **Kit Wall** – Project Director, Words to Deeds
 - **Brenda Grealish** – Executive Officer, Council on Criminal Justice and Behavioral Health
- 9:45 a.m.** **Session 4: *Somewhere to Go – Medical and Behavioral Health Treatment***
- **Moderator: Kiran Sahota** – Project Director, Multi-County Psychiatric Advance Directives Innovation Project; CEO, Concepts Forward Consulting
 - **Sheree Lowe** – Vice President, Policy, California Hospital Association
 - **Rose Colangelo** – Emergency Department System Lead, Sutter Health
 - **Ryan Quist** – Behavioral Health Director, Sacramento County; President, California Behavioral Health Directors Association
 - **Jim Sorg** – Director of Care Integration, Tarzana Treatment Centers
- 11:15 a.m.** **Session 5: *Somewhere to Go – Housing***
- **Moderator: Lahela Mattox** – Chief Operations Officer, San Diego Regional Task Force on the Homeless
 - **Luke Bergmann** – Director of Behavioral Health Services, County of San Diego, Health and Human Services Agency
 - **Tyler Fong** – Deputy Chief Operating Officer, Brilliant Corners
 - **Curtis Howard** – President, San Diego Chapter, All of Us or None; Founder, LIVEX
 - **Jevon Wilkes** – Executive Director, California Coalition for Youth
- 12:45 p.m.** **NETWORKING LUNCH – *Reflections and Observations***

FRIDAY, SEPTEMBER 6, 2024 *(continued)*

- 1:45 p.m.** **Session 6: *Somewhere to Go – Legal Process That Leads to Treatment***
- **Moderator: Kevin O’Connell** – Research Consultant, O’Connell Research
 - **Ambarin Faizi** – Assistant Medical Director, Department of State Hospitals
 - **Veronica Kelley** – Director, County of Orange Health Care Agency
 - **Yolanda James-Sevilla** – Pretrial Division Director, Santa Cruz County Probation
 - **Tiffanie Synott** – Deputy Director, Sacramento County Conflict Defense Criminal Defenders
- 3:15 p.m.** **Break – 15 minutes**
- 3:30 p.m.** **Session 7: *The Deeds – Where Do We Go from Here? Which Metrics? Which Workgroups?***
- **Brenda Grealish** – Executive Officer, Council on Criminal Justice and Behavioral Health
 - **Sessions Moderators** – Report Sessions’ Metrics
 - **Kit Wall** – Project Director, Words to Deeds
- 4:50 p.m.** **Closing Remarks/Final Thoughts**
- **Kit Wall** – Project Director, Words to Deeds
- 5:00 p.m.** **Adjourn**



Speaker Bios

Start by doing what is necessary, then do what is possible, and suddenly, you are doing the impossible. — Francis of Assisi

W2D PARADIGM AWARDS HONOREES

Each W2D convening recognizes leaders in criminal justice and mental health who champion efforts to end criminalization of individuals with mental illness by supporting proven strategies that promote early intervention, access to effective treatments, a planned reentry, and the preservation of public safety.

- 2022**
- **Law Enforcement Champion: Lisa Heintz** – Director of Legislation and Special Projects for the Federal Court Receiver, California Department of Corrections and Rehabilitation
 - **State Champion: Stephanie Welch** – Deputy Secretary of Behavioral Health, California Health and Human Services Agency
 - **Community Champion: Sandri Kramer** – Director of Community Relations and Special Projects, Didi Hirsch Mental Health Services
- 2019**
- **Law Enforcement Champion: Wendy Still** – Chief Probation Officer, Alameda County
 - **State Champion: Mark Grabau, PhD** – Chief Psychologist, Forensic Services Division, California Department of State Hospitals
 - **Judicial Champion: Honorable Eileen Moore** – Associate Justice, California Court of Appeal
- 2018**
- **Law Enforcement Champion: Charles Dempsey** – Detective III, Officer-In-Charge of the Administrative Training Detail, Mental Evaluation Unit, Los Angeles Police Department
 - **Judicial Champion: Honorable James Bianco** – Site Judge, Los Angeles Superior Court Mental Health Court
 - **Behavioral Health Champion: Kita Curry, PhD** – Chief Executive Officer, Didi Hirsch Mental Health Services
- 2017**
- **Law Enforcement Champion: Terri McDonald** – Chief Probation Officer, Los Angeles County
 - **State Champion: Tina Wooton** – Manager, Santa Barbara County Department of Behavioral Wellness; Chair, California Mental Health Services Oversight and Accountability Commission
 - **Lifetime Achievement: Charles Walters, PhD** – Law Enforcement Consultant, Past Member-Council on Mentally Ill Offenders, Retired Assistant Sheriff, Orange County Sheriff-Coroner Department

W2D PARADIGM AWARDS HONOREES (continued)

- 2016**
- **Law Enforcement Champion: George Gascon** – District Attorney, San Francisco County
 - **State Champion: Bill Brown** – Sheriff-Coroner, Santa Barbara County
 - **County Champion: Jackie Lacey** – District Attorney, Los Angeles County
- 2015**
- **Law Enforcement Champion: Senator Jim Beall** – California State Senator
 - **Judicial Champion: Judge Richard J. Loftus, Jr.** – Santa Clara County Superior Court
 - **County Champion: Jo Robinson, MFT** – Director, San Francisco Department of Public Health, Behavioral Health Services
 - **Behavioral Health Champion: Linda Boyd, RN, BSM, MN** – Los Angeles County Department of Mental Health, Emergency Outreach Bureau
- 2014**
- **Law Enforcement Champion: Norm Hurst** – Deputy Chief, San Bernardino County Sheriff's Department (Retired)
 - **County Champion: Susan Adams** – Marin County Supervisor
 - **Behavioral Health Champion: Mark Refowitz** – Director, Orange County Health Care Agency
 - **Criminal Justice Champion: Lisa Rodriguez** – San Diego County Assistant District Attorney
- 2013**
- **Community Champion: Mark Gale** – California Treatment Advocacy Coalition, Los Angeles
 - **County Champion: Scott MacDonald** – Santa Cruz County Probation Chief
 - **Law Enforcement Champion: Curtis J. Hill** – San Benito County Sheriff (Retired)
 - **Lifetime Achievement: David Meyer, Esq.** – Research Scholar, Institute of Psychiatry, Law and Behavioral Sciences, USC Keck School of Medicine
- 2013**
- Inaugural Paradigm Awards Event**
- **Law Enforcement Champion: Tona Wakefield** – Bringing Our Community Home, Santa Barbara
 - **Judicial Champion: Judge Stephen V. Manley** – Santa Clara County Superior Court
 - **Law Enforcement Champion: Lee Baca** – Los Angeles County Sheriff
 - **County Champion: Jennifer Johnson** – San Francisco County Deputy Public Defender
 - **State Champion: Senator Darrell Steinberg** – California State Senate President pro Tempore
 - **Lifetime Achievement: Helen M. Thomson** – Yolo County Board of Supervisors and Assembly District 8 Representative (Retired)

W2D 2024 – CONVENING

Our Mission

The leaders in criminal justice and behavioral health participating in this effort strive to end the criminalization of individuals with mental illness by supporting proven strategies that promote early intervention, access to effective treatments, a planned reentry, and the preservation of public safety.

Our Vision

A true shift in the paradigm between criminal justice and behavioral health will embody an effective jail diversion system that fosters a successful and ongoing exchange of information among courts, criminal justice agencies, mental health professions, governmental agencies, and nongovernmental organizations, to achieve a substantial positive change in the way individuals with mental illness are treated within our communities.

2024 Leadership Group

- **Deanna Adams** – Senior Analyst, Judicial Council of California, Criminal Justice Services, Operations and Programs Division
- **Vicky Arenas** – Communications Director, Cause Communications
- **Jenny Bayardo** – Executive Officer, California Behavioral Health Council
- **Autumn Boylan** – Deputy Director, Office of Strategic Partnerships, California Department of Health Care Services
- **Ashley Breth** – Assistant Deputy Director, Community Forensic Partnerships Division, Department of State Hospitals
- **Bill Brown** – Sheriff-Coroner, Santa Barbara County
- **Michelle Cabrera** – Executive Director, County Behavioral Health Directors Association
- **Cathy Coyne** – Government Affairs Liaison (Retired), California State Sheriffs’ Association
- **Hallie Fader-Towe** – Senior Policy Advisor, Council of State Governments Justice Center
- **Grace Ferguson** – Executive Associate, Urban Counties of California
- **Brenda Grealish** – Executive Officer, Council on Criminal Justice and Behavioral Health
- **Carmen Green** – Executive Director, California State Sheriffs’ Association
- **Latonya Harris** – Research Scientist III, Mental Health Services Oversight and Accountability Commission
- **R. Christine Hershey** – Founder, Cause Communications
- **Kathryn Jett** – Senior Policy Consultant, Shatterproof
- **Karen Larsen** – Chief Executive Officer, The Steinberg Institute
- **Stephen V. Manley** – Superior Court Judge, Santa Clara County
- **Lahela Mattox** – Chief Operations Officer, San Diego Regional Task Force on the Homeless

- **Rosie McCool** – Deputy Director, Chief Probation Officers of California
- **David Meyer** – Clinical Professor, Institute of Psychiatry, Law and Behavioral Sciences, USC Keck School of Medicine
- **Ryan Morimune** – Legislative Advocate, Administration of Justice, California State Association of Counties
- **Kevin O’Connell** – Research Consultant, O’Connell Research
- **Jolie Onodera** – Senior Legislative Advocate, Health and Behavioral Health, California State Association of Counties
- **Tom Orrock** – Deputy Director, Mental Health Services Oversight and Accountability Commission
- **Mike Radford** – Bureau Chief, Training Program Services Bureau, Commission on Peace Officer Standards and Training
- **Stephanie Regular** – Assistant Public Defender, Office of the Public Defender, Alameda County
- **Tyler Rinde** – Director of Government Affairs, California Psychological Association
- **Kiran Sahota** – President, Concepts Forward Consulting
- **Melanie Scott** – Assistant Deputy Director, Community Forensic Partnerships Division, Department of State Hospitals
- **Albert M. Senella** – President, California Association of Alcohol and Drug Program Executives; President and Chief Executive Officer, Tarzana Treatment Centers, Inc.
- **Adrienne Shilton** – Director of Public Policy and Strategy, The California Alliance of Child and Family Services
- **Linda Tomasello** – Consultant, Crisis Intervention Training
- **Liz Castillon Vice** – Staff Services Manager II, Council on Criminal Justice and Behavioral Health
- **Kit Wall** – Words to Deeds Project Director, Kit Wall Productions
- **Tracey Whitney** – Assistant Head Deputy, Writs and Appeals Division, Los Angeles County District Attorney’s Office
- **Molly Willenbring** – Executive Director, First Responder Support Network
- **Helene Zentner** – Field Representative, California Board of State and Community Corrections
- **Carrie Zoller** – Supervising Attorney, Judicial Council of California, Administrative Office of the Courts

Words to Deeds is facilitated in partnership with Cause Communications.



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