Coordination of Care in the Justice Involved Population

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What is Whole Person Care?

- A State Funded Program (one of 4 components of the 1115 Medi-Cal Waiver), designed to assist complex, high needs clients.
- 5 year program-funding scheduled to end in December 2020.
- Funding extended to December 2021 due to COVID
- CalAIM go-live January 2022
- Each County designed their own unique program to incorporate the following key elements:
  - Value-Based
  - Care Coordination/Integration
  - Care Management
  - Population Health Management

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Riverside County WPC Program

- Focus is on Transition out of incarceration-identify needs in releasing/newly released Probationer/Parolee and provide linkages to services.
- Goals
  - Communication of high needs inmates releasing to the community.
  - Upstream identification of needs for releasing justice involved population.
  - Warm handoff to partners providing needed services.
  - Reduction in re-incarceration.
  - Reduction in unnecessary ED usage

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2015 Riverside County Probationer Data

- On average, 350-450 probationers admit to being homeless at any single moment, (about 3% of the county's supervised population). At release, the screening RNs believe most are homeless or, at risk of homelessness.
- Most probationers are under-housed, staying with friends and/or family.
- About half of all probationers in the county return to court within the first year as a result of substance/alcohol abuse.

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2015 Riverside County Probationer Data (cont.)

- More than 50% of probationers need medical insurance. Many qualify for Medi-Cal, but have not enrolled.
- According to national statistics, a large number of returning prisoners have communicable diseases including HIV/AIDS, hepatitis, and tuberculosis.
- Many probationers have co-morbid Behavioral and Physical health conditions (esp cardiac). Reduction in life span is est. at 20 years.
- Highest rate of suicide is within the first few weeks of release.

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Netsmart Data

- **40%** of individuals with serious mental illness have been in jail or prison at least once in their lives.
- **45%** of inmates in local jails and state prisons have co-occurring mental illness and substance use disorders.
- **High rates of recidivism**
  - Currently, 25% of inmates with a mental health problem had three or more prior incarcerations (compared to 5% of inmates without a mental health problem).
- **15%** of jail population were homeless in the year prior to arrest, a rate **7** to **11** times higher than the general population.

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Riverside County Whole Person Care

- Implementation-hired the following
  - 8 RNs to screen in all 9 probation sites, 2 Parole sites and 2 Behavioral Health Clinics.
  - 12 housing outreach specialists to provide assistance with housing and social service access.
  - 8 RN Case managers to ensure those who are referred, successfully receive services.
  - 2 RN Managers to oversee above personnel.
  - 1 Program Coordinator for data tracking and submission to the State.

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RN Screening, in Probation, for the Following:

- Health insurance coverage (m/cal)
- Mental health needs
- Medical conditions
  - (including TB, Hep C, HIV, Hgb A1C, BP)
- Substance abuse
- Homelessness
- Additional support services

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What is Being Measured?

Metrics summary:

- Total number of probationers offered vs. screened
- Total number of probationers referred vs. enrolled in services for:
  - behavioral health
  - physical health
  - social/support services
  - substance abuse
  - housing needs
- Medi-Cal enrollment
- Jail recividism
- Avoidable admission to psychiatric and primary care hospitals
- Avoidable emergency department usage for physical and behavioral primary care needs
- Number of homeless who acquired housing
- Depression remission

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Barriers to Care after Release

- **Problem**:
  - Expensive medications → noncompliance if client has to choose between food, shelter or medications.
- **Solutions**:
  - Identification of inmates who are on medications >14 days during incarceration.
  - This list is provided to the WPC screening RN, when the inmate is released.
  - Communication and coordination of care between the "in-jail" team of probation officer, behavioral health worker, RN and substance use worker with the "community" equivalents.
  - Efforts to begin eligibility work for access to medi-cal services while incarcerated for at least clients with chronic health needs.
  - Extension of provision of medication, at release, from 3 days for *some* medications to up to 14 days for *all* "chronic" medications

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16 Regional Partners Including

- Riverside County Probation Department
- Riverside County Sheriff's Department
- Riverside University Health System
  - Dept of Behavioral Health
  - Medical Center
  - FQHCs
- Riverside County Department of Public Social Services
- Riverside County Economic Development Office
- City of Riverside, Mayor's office
- Inland Empire Health Plan
- Molina Healthcare
- National Community Renaissance
- Health to Hope Clinics
- Coachella Valley Rescue Mission-housing
- Path of Life Ministries-housing

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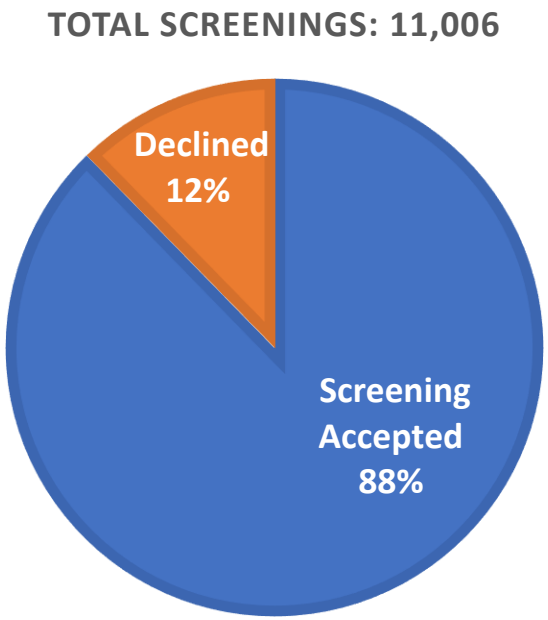
WPC Data: Prior to Pandemic (10/6/2017 – 4/30/2020)

Screening Site	Initial Screening Offered	Screening Accepted	Declined	% Accepted
BLYTHE	9	9	0	100%
WPC EAST	56	56	0	100%
WPC WEST	74	74	0	100%
PALM SPRINGS	211	181	30	86%
BANNING	600	439	161	73%
CORONA	745	672	73	90%
SAN JACINTO	1,337	1,190	147	89%
INDIO	1,464	1,343	121	92%
MURRIETA	1,539	1,450	89	94%
MORENO VALLEY	2,062	1,653	409	80%
RIVERSIDE	2,909	2,584	325	89%
Totals:	11,006	9,651	1,355	88%



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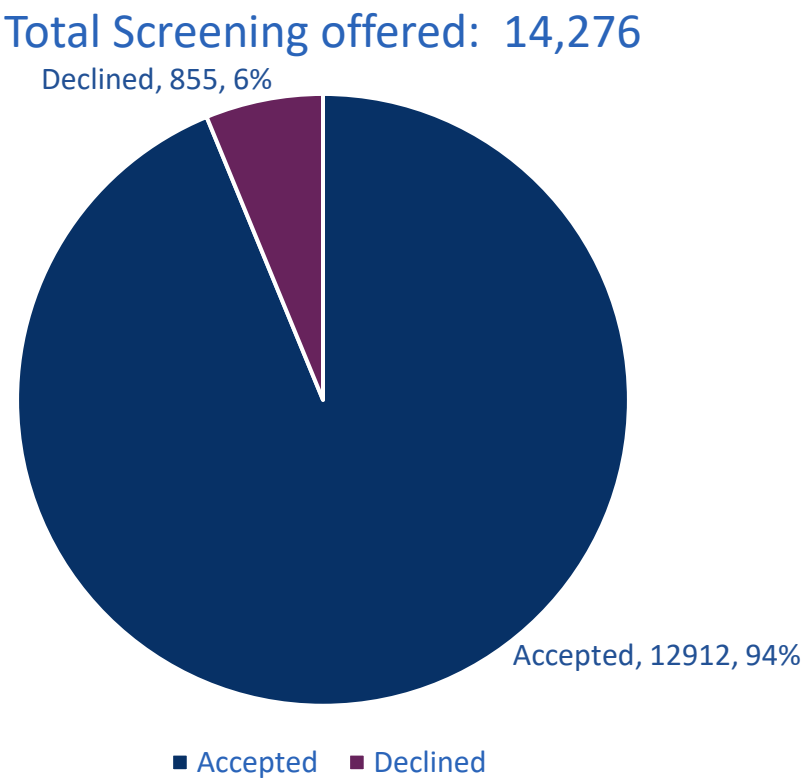
WPC Data: 10/6/2017-10/15/2021



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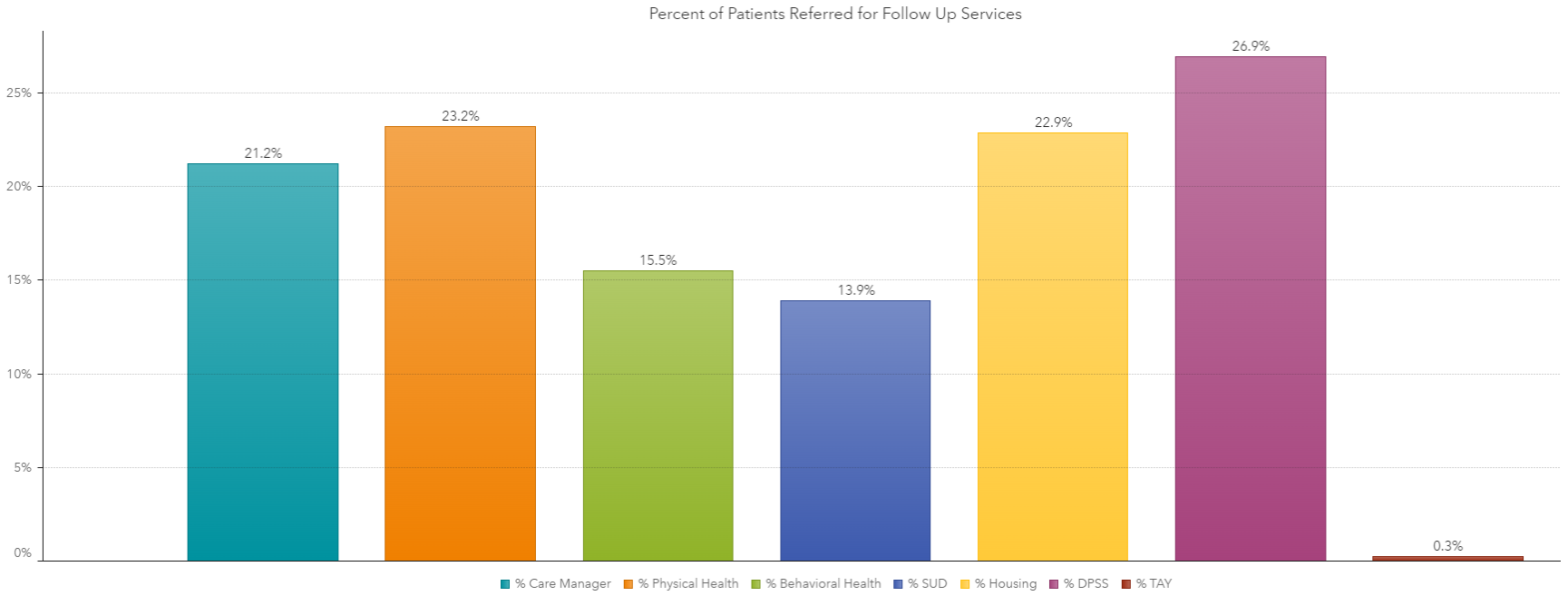

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WPC Data: 10/6/2017-10/15/2021

Screening Site	Total Referrals	Care Manager	Physical Health	SUD	Behavioral Health	Housing	DPSS	TAY
BANNING	749	238	224	117	72	122	214	0
WEST	149	112	60	9	29	35	16	0
BLYTHE	13	4	2	1	2	4	4	0
EAST	129	75	28	7	35	42	17	0
MURRIETA	1,919	365	415	308	313	444	438	1
PALM SPRINGS	538	100	128	72	56	139	142	1
SAN JACINTO	4,920	775	1,452	500	697	1,146	1,122	3
INDIO	2,997	644	557	316	519	957	644	4
CORONA	1,259	413	410	185	173	178	306	7
MORENO VALLEY	2,855	946	508	609	468	656	600	14
RIVERSIDE	4,426	443	714	595	661	713	1,720	23
Total:	19,954	4,115	4,498	####	3,025	4,436	5,223	53

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Outcomes

- Increase in active medi-cal
  - Baseline ~5%
  - Highest point during WPC pilot >60%
- Medi-Cal as a proxy to obtaining SUD and DBH services.
  - Those who got active medi-cal showed statistically significant reduction in readmission due to SUD and DBH access.
- For those referred to DBH who attended at least 1 appointment
  - Reduction in reincarceration >65% compared to those who did not attend an appt.
- For those referred to SUD who attended at least 1 appointment
  - Reduction in reincarceration >50% compared to those who did not attend an appt.

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Outcomes-continued

- Improved integration among partners for Patient Centered care.
- Reduction in duplication of efforts by multiple departments
- Increased collaboration for other projects as a result of knowing who to contact to help high needs clients-ie: COVID
- Grateful clients who have turned their lives around.

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Taking care of a veteran's heart

- **Situation:**
  - Client had multiple medical problems, including congestive heart failure, hypertension, atrial fibrillation, recent hospitalization for pneumonia requiring a thoracentesis. He was told that his heart was working at 10% from meth-induced cardiomyopathy. He was wearing an external life vest defibrillator and reported feeling recent shocks. He said the doctor gave him 6 weeks to live.
  - Other diagnoses included were depression and anxiety. Client and longtime/supportive girlfriend were homeless, which made charging his defibrillator difficult.
  - Client was not interested in going to a shelter due to crowds and the possibility of being separated from girlfriend.
- **Success:**
  - WPC Outreach Team met with client and obtained information that the client was a Veteran. Client was placed in brand new Veteran housing within a month of screening.
  - His health improved drastically. His heart function increased to 40% and he no longer needs the external defibrillator. He also married his girlfriend.

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Questions?

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